



Financial and Appointment Policies

At Grundy Center Family Dental, we believe that you deserve the highest quality dental care. We will always present you with the best dental treatment for your personal situation. Our financial and appointment policies are as follows:

Payment for Service

Grundy Center Family Dental requires payment in full for your portion at the time of service.

We accept MasterCard, Visa, American Express, Discover, cash, and checks (returned checks subject to \$20 fee). You may choose from the following payment options:

1. Payment of full portion at time of service (5% courtesy discount applied for non-insured patients).
2. In-office financing for treatment plans under \$500, payable monthly over three to six payments beginning on the first day of treatment with your current credit card or checking account on secure file.
3. For extended financing, we are pleased to offer CareCredit. It offers a 6, 12, or 18-month financing term with no interest for treatments over \$200.

Note: When providing treatment to a minor, the payment will be expected from the adult that accompanies the minor to the office.

Insurance

We currently accept all insurance plans. We will estimate your portion, but it is only an estimate, not a guaranteed price. If you would like to know your insurance benefit for a treatment, we will be happy to file a "Pre-treatment Authorization" with your insurance company prior to treatment. This is not a guarantee of coverage.

We will bill your insurance as a courtesy. The insurance you have is a legal contract between you and your insurance company. If you have any questions regarding your dental benefits please contact your employer or insurance company directly. ***Ultimately, you are responsible for all charges incurred in our office.***

Appointment Policy

A specific amount of time is reserved especially for you and we strongly encourage patients to keep their appointments. If you must change your appointment, we require at least 24 hour notice to avoid a \$25/hour broken appointment fee (emergencies are an exception).

Emergency Policy

In the event of a dental emergency after regular business hours, a \$40 emergency fee will be charged in addition to the necessary treatment fees and due at time of service for established patients. Patients who are not established in the practice will be charged a \$100 after-hours emergency fee. Patients with outstanding balances on their account past 30 days will be seen on an emergency-only basis until resolution of their account.

Delinquent Accounts

Accounts with a balance after 90 days will be subject to debt collection and patient will not be eligible for dental treatment at Grundy Center Family Dental until balance is paid in full.

Acknowledgment

I have read and understand the above policies regarding financial and appointment agreements. If I have questions, I may ask for clarification with any member of the Grundy Center Family Dental Team.

Print Name: _____

Patient/Parent Signature: _____

Date: _____

In-Office Use Only

Team Member

Date